



General Terms and Conditions of Sale.

INSTRUCTIONS: All instructions must be in writing. We accept no responsibility of any kind whatsoever should there be no written documentation as proof of instructions given.

TERMS: 50 (fifty) percent with the order balance before the order leaves our premises.

PRICES: Prices are subject to change without prior notice. All merchandise will be shipped at prices in effect at time of order. We reserve the right to withdraw any style or color without prior notice.

CANCELLATIONS: Must be in writing and will be honoured on all orders cancelled prior to any work having been undertaken ("work" includes any artwork / graphic designs / logo reproduction / samples manufactured etc...).

DELIVERY: It is our intention to react in a timely manner to your needs, however, in the peak of various seasons, we suggest that you allow for an additional 7-21 days for completion of orders. If an order is held due to clarification or insufficient information, delivery is computed from the date the order is released.

SHIPPING CHARGES: Unless otherwise agreed to in writing, all shipments will be for your account. Shipments are charged for the cost of shipping, COD costs and amount of insurance to cover Rand amount of merchandise to be shipped. Additional charges will be added for any reshipped orders. We cannot guarantee the delivery times of any courier company and therefore assume no responsibility as to the actual delivery dates.

SHIPMENTS: We assume no responsibility for discrepancies on shipments to, from or via third parties
RETURNS, UNCLAIMED COD'S and SHORTAGES: There are no returns on our garments, because they are made to order. Any discovery of shortage due to packing error must be reported within 5 days of receipt. No returns will be accepted without prior authorization. Dirty, worn or printed garments will not be accepted under any conditions. No cash credits. Credits will be issued on customer's next invoice.

OVER RUNS: We reserve the right to dispose of any Product on our premises for any reason whatsoever in any manner we deem fit as "Factory Seconds" without your prior consent or approval. No Royalties, trademark restrictions or any other liability will be accepted under any conditions whatsoever.

COLOURS: Whilst every effort is made to ensure matching of colours, it is scientifically impossible to guarantee colour match from dye lot to dye lot. We therefore cannot guarantee 100% colour matching.

WASHING: Please follow washing and care instructions as noted on this web site (see F.A.Q.) We are not responsible for problems due to improper laundering or care.

Sublimated FX reserves the right to change these Terms and Conditions of Sale at any time by posting new Terms and Conditions of Sale at this location.

You can send an e-mail to Sublimated FX with any questions relating to these Terms & Conditions of Sale at info@sublimatedfx.co.za

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